



Outstanding Customer Service in Print Award

NOMINATION FORM

Is there a member of your customer service team who handles challenges, complaints or complex situations at a high level? As the first line of contact, do they make a good impression on clients? Consider nominating them for the Outstanding Customer Service in Print Award.

Nomination deadline: March 31, 2026. Use this form to submit a nomination to melissa@printcommunications.org or visit printcommunications.org/neographics/ to nominate online.

-----NOMINEE-----

Name: _____ email: _____

Job Title / Role: _____ Company: _____

-----NOMINATOR-----

Name: _____ email: _____

Company: _____

Please answer the questions below using brief, specific examples.

1. Exceptional Customer Service - How does the nominee consistently provide helpful, respectful, and effective service that meets or exceeds customer needs.

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2. Going Above and Beyond - What extra steps or initiatives does the nominee take to ensure customers feel supported and valued?

3. Problem-Solving Skills - How does the nominee handle challenges, complaints or complex situations with sound judgment and professionalism?

4. Consistency and Reliability - How does the nominee deliver high-quality service on a regular basis and can they be counted on by customers and colleagues?

5. Dedication and Professionalism - Explain how the nominee shows genuine commitment, a positive attitude and pride in their work.

6. Overall Impact - How does the nominee make a meaningful difference for customers and positively represent the organization?